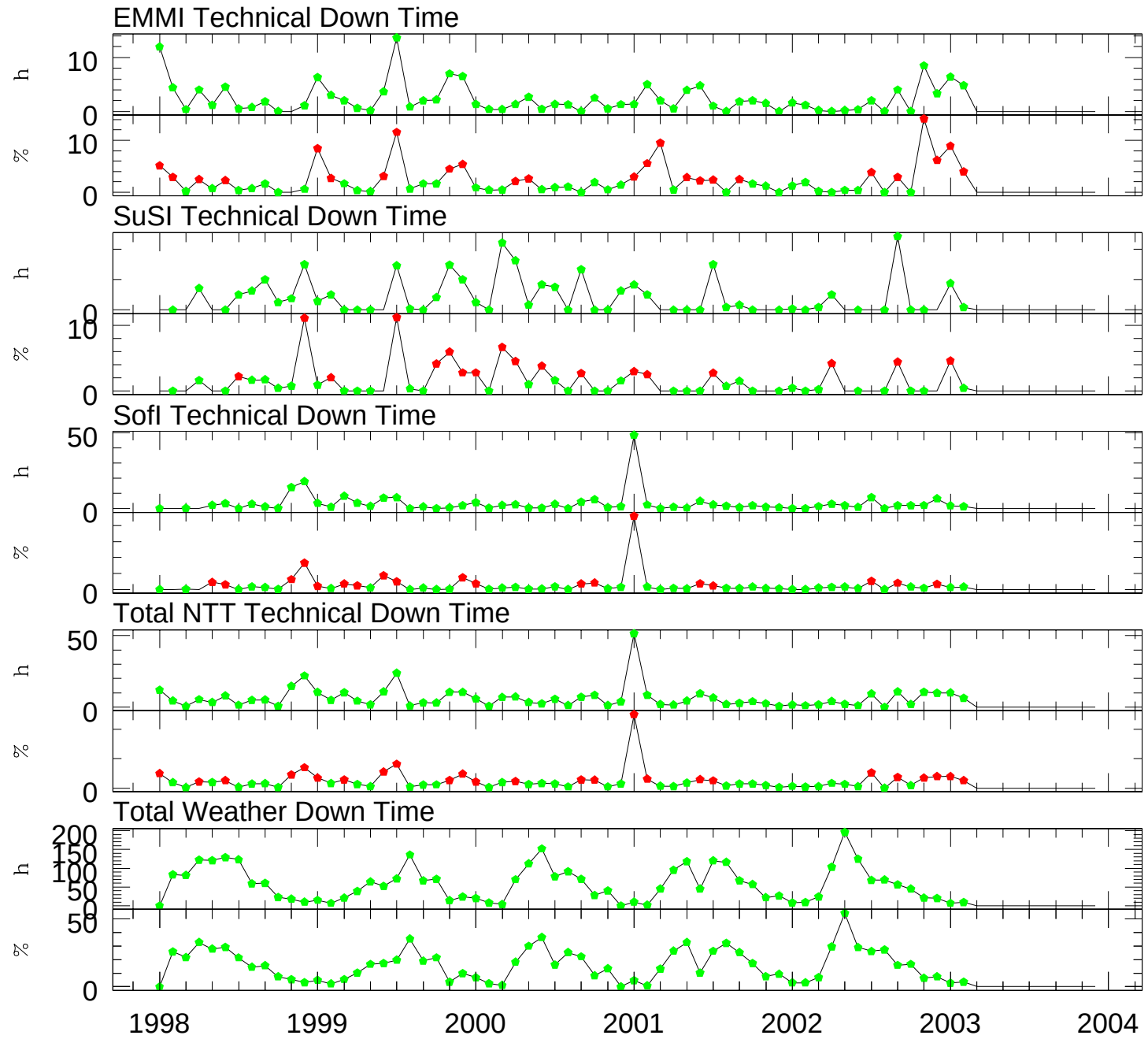NTT Metrics: Downtime